

Appendix 1 Overview & Scrutiny

Housing/ Housing Revenue Account

6th September 2018



Briefing to cover:-

- Background – Procurement/Capital
- Housing/National/Local Issues
- Financial issues – Housing Revenue Account (HRA)
- Cultural issues/Lessons learned
- Service/Operational issues
- Future arrangements/improvement plans
- Timetable/Council consideration



Procurement/Contractual Issues

- Audit reports 2016/17
- Staffing issues arrangements
- Known issues
 - Contract compliance
 - Contract management
 - Procurement processes
- Rectification actions
- Audit, Governance & Standards



Housing/National/Local

- National Housing Market
- Local issues/challenges
- Redditch Borough Council – Strategic purpose & direction



Housing Revenue Account – Financial Issues

- 30 Year Business Plan/budgetary pressures
- 2018/2019 – One year budget
- Five year review of budgets
- Income/growth programme opportunities
- Full review of revenue/capital



Cultural Issues

- Sources/evidence/overview
- “How we do business”
- Leadership/management
- Services to tenants
- Shared honest understanding
- Lessons learned
- Future opportunities



Service/Operational Issues

- Health & Safety Compliance
 - Electrical Testing
 - Asbestos
 - Fire Safety
 - Gas Servicing
- Voids/Empty Properties



Service/Operational Issues .. continued

- Housing Management/Locality
- Housing Options/Advisory Services
- Housing Older People – Accommodation
- Repairs & Maintenance



Service/Operational Issues .. continued

- Policies/Procedures
- Performance Issues
- Housing Management/IT Systems
- Risk Management



Future Plans/Building for the Future

- Strategic improvement/action plan
 - Corporate/leadership & management
 - Financial plans
 - Staffing/service reviews
 - Voids/empty properties
 - Compliance/capital works
 - Policy/procedures
 - Repairs & maintenance
 - Governance/performance
 - Housing IT system



Questions?

